

Tape Transfer

Client Consent & Acknowledgement

Before we begin your transfer, please review the possible risks associated with older film and tape formats. Many tapes show signs of age or deterioration, and this can affect both the transfer process and the final result.

Common Issues

- **Mould Growth**
Your tape may require full cleaning, and mould can cause permanent surface damage.
- **Sticky Shed Syndrome**
The tape's binding layer may break down over time. In severe cases, the magnetic coating can detach. Some tapes can be temporarily stabilised through baking.
- **Physical Damage**
Creases, stretching or weakened areas may cause the tape to snap or tracking errors.
- **Electronic Faults**
Problems introduced during the original recording or caused by long-term storage may affect the final image.

Additional Work & Charges

If any of these issues are present, the tape will require extra preparation work before transfer. This will incur additional charges. Even with careful treatment, the final image quality will be lower than the original recording. **Our intervention may cause additional problems, such as the tape creasing or snapping.**

Please complete this form to confirm your understanding of our terms and

proceed with your transfer.

Full Name*

Email Address*

Order Reference

Are there any Issues we should know about?*

- ☐ No known issues
- ☐ Mould Growth
- ☐ Sticky Shed Syndrome
- ☐ Physical Damage
- ☐ Electronic Faults
- ☐ Other

Media Notes/Tape Details (Customer Notes)

I agree to the above*

- ☐ I Have Read and agree to the terms of service and additional charges mentioned above.

Media Release & Liability Waiver* I agree with the media handling and video capture conditions outlined above. *By signing below, I hereby give consent for my vintage Tapes/Media to be handled and played with care for the purpose of digital conversion. I acknowledge that old magnetic tapes can naturally degrade over time, and I agree that this business will **NOT** be held liable for any accidental tape damage or data loss that may occur during the normal digitisation process.*

Customer Signature*

Printed Full Name:*

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Date:_____

Phone:_____